

# Peach County E911 Severe Weather Awareness Week

February 6<sup>th</sup> – 10th 2017, is Georgia Severe Weather Awareness Week. This week is designed to refresh, remind and educate our citizens about the seasonal threats from severe weather and how to avoid them. Peach County E911 encourages you to develop an emergency plan and to practice your emergency plan. Please take this week to build or refresh your emergency preparedness kit. (check batteries, supplies, etc.)

Peach County E911 activated the CodeRED Emergency Notification System on Monday, February 6, 2017. If you received a phone call, text message or an email, we encourage you to visit Peach County's website [www.peachcounty.net](http://www.peachcounty.net) and register. This is a free service.

CodeRED is a new emergency notification service by which Peach County 911 officials can notify Peach County residents and businesses by telephone, cell phone, text message, or email about emergency situations or critical community alerts. The system is capable of sending messages only to specific neighborhoods or the entire community.

CodeRED is an additional measure of safety Peach County 911 believes our residents need and deserve. If power goes out, you may not be able to depend upon TV. The telephone lines are self-powered and most people now have cell phones, Peach County 911 will continue to keep you informed through messages delivered by CodeRED. Even if you have power, CodeRED will probably be able to reach you with important information faster than TV and radio stations can put it on the air. That's because CodeRED is a direct connection between Peach County 911 and the citizens of Peach County. Many emergencies occur without advance warning. In such cases, you may have no reason to turn on a TV or radio or you may be sleeping. That's when CodeRED can help Peach County 911 alert you immediately and advise you to take appropriate action.

# CodeRED Emergency Notification System Frequently Asked Questions:

**Question:**

Does this mean the Peach County 911 will be calling me constantly?

**Answer:**

*No, The Peach County 911 respects your privacy. CodeRED will be used when emergency situations arise that you should know about. The system will be used to send messages only to those residents and businesses directly affected by a particular event.*

**Question:**

For what kinds of situations will CodeRED be used?

**Answer:**

*Drinking water contamination, floods, evacuation notices, gas leaks, law enforcement emergencies hazardous material spills – in short, emergencies and community alerts.*

**Question:**

How will I recognize a CodeRED message?

**Answer:**

*A CodeRED message will have a caller ID 866-419-5000. If you need to replay the emergency notification message again, simply dial this number and you will be able to hear the message again.*

*A CodeRED message will usually begin, **“This is an emergency message from the Peach County 911”***

**Question:**

What should I do if I receive a CodeRED message?

**Answer:**

*Listen carefully to the entire message. It will be brief and will not be repeated. Follow the instructions given. You may be directed to a commercial TV or radio station for further information. Do not hang up until you have heard the entire message or you might miss vital information.*

*Do not call 911 for further information unless directed to do so or if you need immediate aid from the police or fire department.*

**Question:**

What happens if the line is busy?

**Answer:**

*If the line is busy, CodeRED will try two more times to connect.*

**Question:**

I have a business located in Peach County. Can I arrange to have CodeRED call my business?

**Answer:**

*Yes, Go to the Peach County’s website at: [PeachCounty.net](http://PeachCounty.net)*

*Click on the CodeRED link located on the Emergency Management page.*

*When the Residential Data Collection form opens, click on the button labeled “Click to Switch to Business Data” and fill in the required information.*

**Question:**

I have a cordless phone, and it does not work when the power goes out. How is the Peach County 911 going to be able to contact me?

**Answer:**

*There are two ways you can continue to receive telephone messages from the Peach County 911 through CodeRED:*

- 1. Make sure you have at least one working corded telephone – and be sure to turn the ringer on.*
- 2. The CodeRED “Residential Data Collection” sign-up form gives you the option of filling in both a Primary Phone number and an alternate phone number. You can fill in the Alternate Phone number with another contact number such as your cell phone number or work number. Entering an alternate phone number will cause BOTH your primary and alternate phone numbers to be called.*